

Rolph



YOUR EXPERTS IN PROFESSIONAL HAIR
REPLACEMENT, EXTENSIONS & CARE



One message can change your life

Certain situations in life can weaken your hair. Stress, hormonal fluctuations following pregnancy or medical treatment such as chemotherapy can cause hair loss or specific hair problems in both women and men, and can be a major source of distress for many in their daily lives. A hair replacement style – tailored precisely to your wishes – will restore your quality of life and give you a new sense of self-confidence.

Your experts

Since 1965, Rolph AG has specialised in professional hair replacement systems, which are lovingly handcrafted in Switzerland, tailored and finished to your specifications. Our experienced employees take the time to listen to you, offer thoughtful advice and craft wigs made from synthetic, blended and human hair as well as hairpieces in our workshop, which look so natural that nobody will recognise them as hair replacement.

«We want you to feel comfortable with our wigs and hairpieces – both in terms of how they look and how comfortable they are to wear.»

Ralph Anderegg, founder



ROLPH AG HEAD OFFICE AND MANUFACTURING FACILITY

Petergasse 20, 8302 Kloten | T: +41 (0) 44 800 10 40 | E: info@rolph.ch | www.rolph.ch



ROLPH HAIR CONCEPT STUDIO

Freiestrasse 216 | 8032 Zurich | T: +41 (0) 44 800 10 48 | E: studio@rolph.ch | www.rolph.ch

Your path to a new hair

Meeting with us is the first step that needs to be taken. Through a personal and open conversation, we get to know each other, enabling us to offer you the best possible advice, cater to your needs and expectations, and analyse your hair situation in detail. We offer you a knowledgeable and considerate team, three locations and modern, well-lit consultation rooms that ensure your privacy.

Thanks to the excellent public transport links, you can reach Rolph AG in Kloten easily by train or by car. There are 6 spacious customer parking spaces available.

Our branch – centrally located in the city of Zurich – welcomes you at Birmensdorferstrasse 253, near Goldbrunnenplatz.

At our Rolph Hair Concept Studio in Zurich's 7th district, we support you beyond simply providing hair replacement. As well as advice on hair replacement and extensions, we also offer a full range of traditional hairdressing services.

So that we can prepare for your individual needs, we recommend that you contact us by telephone.

On a slightly more personal note

Our consultants will give you their full attention and also show you all the hair quality options available to you. Whether you opt for synthetic, blended or human hair depends on your needs and preferences, but also on your budget.

We will work with you to decide on your ideal hairstyle.

We are happy to share our expertise on colour, hair length and cuts with you – as well as the pros and cons of real or synthetic hair products. Once on your head, the hair replacement gets the perfect finishing touches.



Your most important questions

When is the right time to come and see us?

Ideally, before you start losing your hair. But whether for medical or other reasons, and whether you still have your own hair or not – we will find the ideal solution for you and guarantee that our hair replacement solutions look and fit perfectly. Even during sporting activities, swimming trips or whatever else you enjoy doing.

Real hair or synthetic hair?

Particularly when it comes to short hairstyles, customers are now often opting for more affordable synthetic hair, which we style to suit your individual needs at our workshops in Kloten and Zurich. For longer hairstyles, high-quality natural hair – sourced from Asia, Europe or South America, as required – is often used.

What makes it different from an off-the-peg wig?

We will be with you every step of the way, from your first consultation right through to well beyond the time you collect your wig. To achieve the perfect

look, we select a wig in the right colour from our vast range of styles, which is then individually made or tailored to your specifications.

What are the benefits of choosing a wig from Rolph?

To ensure a perfect fit, we first measure your head and make sure that the hair replacement looks natural in colour and is tailored to your look. We can help with the initial care (washing) of human-hair wigs and also offer regular touch-up services carried out by our trained specialists in hair replacement.

Can I reserve my wig?

Following the consultation, your chosen wig can be reserved in writing for one month, subject to your agreement. The reservation fee is CHF 120.–.

How long will it take for me to receive my wig?

We want you to feel comfortable as soon as possible. For this reason your wig is usually ready within seven days. In urgent cases, we can deliver within 48 hours.

Who contributes towards the costs? How much is the contribution?

The social security authorities in the relevant canton.

AHV

People who have reached retirement age (AHV) are entitled to CHF 1,000 per calendar year (excluding care services and repairs).

IV

People who have not yet reached retirement age are entitled to CHF 1,500 per calendar year (including aftercare and repairs or alterations).

Health insurance

We recommend that you check with your health insurance provider in advance to see whether your supplementary insurance covers part of the cost of a hair replacement.

Where can I find the relevant registration forms?

We will provide you with the relevant registration form (IV or AHV), including a pre-paid envelope. A doctor's prescription must be enclosed with each application.

Die Rolph AG's products and services are recognised by social security institutions. We would be happy to assist you with your application.

I am not mobile – do you offer a transport service or home visits?

If you are unable to travel, we will be happy to arrange transport via the Red Cross (costs are calculated on a cantonal basis).

To arrange a private appointment at your home or a personal visit at the hospital, simply contact us by calling 044 800 10 40.

Does a wig require a lot of aftercare?

Synthetic hair wigs are very low-aftercare and easy to clean. After a quick wash, the wig is gently shaped, air-dried, put on, and is ready to wear. If you decide to purchase a real-hair or blended-hair wig, the first cleaning will take place under expert guidance at our premises in Kloten or Zurich.

We would be happy to answer any further questions in person, by telephone or by email. You can find an FAQ page at www.rolph.ch



Hair loss in men

Do not wait until your hair loss becomes obvious to everyone. Sebum, dandruff or hormone-related symptoms are early signs of hair loss. Maintain your familiar look with a well-fitting and very natural-looking hairpiece.

Rolph AG's hair systems make it possible to cover thinning areas reliably and without the need for surgery. They are not visible to outsiders and are characterised by their lightness and comfort. The hair replacement looks completely natural and is indistinguishable from your own hair.

«If you see it, it is not from us.»

Feel-good services

The fitting is carried out to ensure the best possible fit. After all, we are only satisfied with the result once the hairpiece fits like a glove.

Our professional, made-to-measure hair replacements are versatile and adapt to any lifestyle – whether worn permanently or semi-permanently. Every three to six weeks, we carry out the scheduled aftercare service, give you a new haircut using your own hair, and check the condition and volume, and, if necessary, restyle it.

Our recommendation:

For us, the most important thing about a hair replacement or toupee is to fully meet your aesthetic expectations, which is why a personal consultation is essential.



ROLPH ZÜRICH

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As unique as you are

Measuring the shape of your head is crucial for us. This information forms the basis of our work. To ensure a perfect fit, the wig is tailored precisely to your head measurements in our sewing studio. Individual strands of hair can then be worked into the wig using a knotting needle to ensure an even more personalised and natural overall look. The hair is then cut, styled and shaped as requested. As the market leader in the field of professional hair replacement, we offer you the widest selection of synthetic, blended and human hair products in Switzerland.

*We care deeply about the
health of your hair*

Also in this day and age, beautiful and well-groomed hair is of great importance to both women and men. They shape our appearance and are closely linked to our identity and sense of beauty. Our team consists of qualified hair replacement specialists and offers you professional and customer-focused advice.

**«For us, quality is non-negotiable.
It determines the comfort, durability
and aesthetic appeal of our products.»**

Sabrina Kaiser-Kossmayr, CEO Rolph AG





V O U C H E R

A fashionable accessory for you

When you come in for a no-obligation wig consultation, we will give you an exclusive turban worth CHF 40.- upon presentation of this voucher. Book an appointment for an initial consultation today – call us on 044 800 10 40 or send us an email: info@rolph.ch

We look forward to your visit.





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**Further information and our current opening hours
can be found at: www.rolph.ch**